





GUIDED PATHWAYS TO SUCCESS:

(134) CIT: MICROSOFT APPLICATIONS SUPPORT DESK, AAS

2016-2017 Catalog

FIRST SEMESTER (15-18 hours)			Milestone?
ORNT 90	FYS: First Year Seminar	1	
CIT 105	Operating Systems	3	
CIT 120	Microsoft Word I	3	
ENG 101	College Composition I	3	
MATH CORE	MATH 100, MATH 108, MATH 109, MATH 110, or MATH 113	2-5	
SPEECH REQUIREMENT	SPCH 101 or SPCH 105	3	
SECOND SEMESTER (15 hours)			
CIT 107	Excel	3	
CIT 159	Microsoft Publisher	3	
CIT 182	Power Point Presentations	3	
CIT 245	Network Security Fundamentals	3	
PSYC 155	Human Relations	3	
THIRD SEMESTER (15 hours)			
CIT 111	Help Desk Concepts	3	
CIT 123	A+ Hardware Essentials	3	
CIT 250	IT Analysis and Design	3	
SOCIAL SCIENCE CORE	ECON 104, ECON 105, GEOG 205, HIST 100, HIST 101, HIST 111, POLS 102, PSYC 105, PSYC 208, SOC 125, SS 255	3	
RESTRICTED ELECTIVE	BA 240, MGMT 253, Any CIT (not CIT 117)	3	
FOURTH SEMESTER (15 hours)			
CIT 112	Access	3	
CIT 184	A+ Networking and Software	3	
CIT 207	Computer Applications	3	
CIT 220	UNIX/ Linux	3	
CIT 291	CIT Practicum	3	




Your **ACADEMIC MAP** includes all of the courses required in your degree program, organized in a semester-by-semester sequence that allows you to graduate on time without losing credits, missing classes or falling out of your cohort.

Job Title

- Application Developer, Application Integration Engineer, Computer Consultant, Information Technology Analyst, Telecommunications Analyst, Help Desk Engineer, Help Desk Specialist

Wage and Employment Trends

- \$48,620 Annual (2015)
- 586,000 Employees (2014)
- Faster than Average Projected Job Growth (9% to 13% between 2014-2024)
- 150, 500 Projected Job Openings between 2014-2024

KEY:  Milestone  Certification Option

We understand that managing multiple responsibilities while attending college can make life complex for many students. So, we pledge to do our part, through individualized advising and support, to help you make collegiate choices that will lead straight to the finish line.