Overview:

The My WVNCC Student Portal provides students with single sign-on access to the student web services such as Northern on the Web (N.O.W.), Blackboard Learning System, Student Email and more!

Logging into the portal:

When logging into the student portal, you will enter your username and password. Your username will always be your email address without the '@mail.wvncc.edu'. For example, if your full WVNCC email address is 'jmsmith1@mail.wvncc.edu', your username would be 'jmsmith1'. Your password is your student ID with a capital N. Upon first logon, you must change your password. Passwords are case sensitive and must be at least 8 numbers or letters only (no special characters). You will also have to set up security questions that will allow you to access your account should you happen to forget your password or lock your account.

Locked Accounts/Password Reset:

If you have never logged into the portal and become locked while trying to log on for the first time, you must contact your campus service center to have your account unlocked. To avoid this, please be sure that you follow the above instructions for logging into the portal.

If this is not your first time logging in, and you have already completed your password reset registration, you can use the "Forgot Password" link located on the logon page. After clicking the link, a new window will launch and you will be required to enter your student ID (N number). Once you do, you will be presented with the security questions you set up during your portal registration. Provide the correct answers to your security questions and your account is automatically unlocked and your password reset back to your student ID. You are then required to change your password when you log in to complete the reset process.

Accessing Services:

Once logged onto the student portal, all you need to do in order to access any of the student services is click
the corresponding button. Once clicked, the link will open a new browser window/tab and automatically log you into your account. After clicking one of the service buttons, closing the new window/tab will log you out and return you to the main menu.

N.O.W. First Time Instructions

When logging into your N.O.W. account for the first time, you may be required to enter your existing PIN and a new 6 digit PIN number. Your existing PIN will be your birth date in the MMDDYY format. Your new PIN can be any six numbers (NO LETTERS OR SYMBOLS). You should keep your PIN number in a safe place where you can access it when you need it.

You will then be prompted to enter your SECURITY QUESTION and ANSWER. This question can be any question you want, typed in upper or lower case letters. If you forget your pin this question will come up for your to answer. Successfully answering this question will reset your pin back to your birth-date. Note: You can change your question at any time by going to PERSONAL INFORMATION and then CHANGE SECURITY QUESTION.

EMAIL First Time Instructions:

Initially you must set up your email account by following the prompts on the screen. Once these are set up, you should not have to do this again.