

QUICK REFERENCE SHEET:

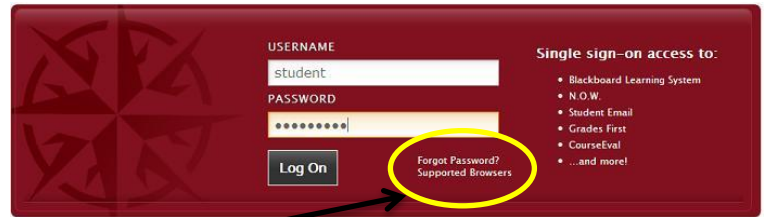
How do I log in?

USERNAME: email address without the '@mail.wvnc.edu'. (jmsmith1)
INITIAL PASSWORD: student ID **with a capital N**

NOTE: Passwords are case sensitive and must be at least 8 numbers/letters only (no special characters)

SECURITY QUESTIONS: Set up after initial log-in

NOTE: Remember these in case you forget your password!

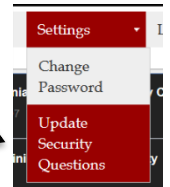


What if I need Help?

- Q: I forgot my password. What do I do?
 A: Click the forgot password link to reset and follow the instructions
- Q: What if I need help after hours?
 A: Click the NEED HELP NOW link for FAQs
- Q: I still can't get in. What do I do?
 A: Contact your local service center.



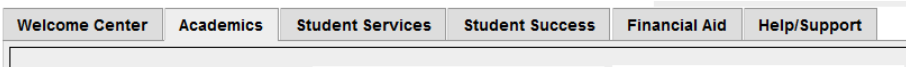
- Q: Can I update my security questions or change my password?
 A: Yes. Once logged in click the Settings link at the top right hand corner to make your choice.



What is in it for me?

- One place that has everything you need...some have single sign-on!

Advisor Info and Online Calendar links



Tabs to make navigation easier

- NOW*
- BLACKBOARD*
- EMAIL*
- LIBRARY
- GRADES FIRST*
- FREE BRAINFUSE TUTORING*
- COURSEVAL*
- NATIONAL STUDENT CLEARINGHOUSE*
- LINKS TO EXTERNAL SERVICES
 - HIGHER ONE
 - MY LABS
- STUDENT SUCCESS TAB

- TABS WITH LINKS TO INTERNAL SERVICES
 - DISTANCE ED INFO
 - FINANCIAL AID
 - STUDENT ACTIVITIES
 - WVNC WATCH (TEXT ALERTS)
 - CAREER SERVICES
 - ACCESSIBILITY SERVICES
 - STUDENT HANDBOOK
 - LETS GET STARTED GUIDE (on Welcome Tab)
- ...AND MORE

**Indicates Single Sign-On*

- Facebook feed and Special Message Section to make you aware of important events or notices.

